

OIL BURNER SERVICE CONTRACT 2013-2014

Name _____

Acct # _____

Address _____

Effective Dates

_____/_____/_____

This oil burner service contract is a 24/7 emergency agreement. The **R.T. LAYTON CO., LTD.** will respond to your emergency heating needs 24 hours a day 7 days a week. This contract also covers a cleaning and servicing adjustment of One (1) oil heating appliance once a year with the parts listed below:

- | | |
|---|-----------------------------------|
| - Nozzle replacement | -Combustion efficiency test |
| -Air filter (H/A furnace) | -Oil fan motor bearings and |
| -Clean and adjust electrodes | circulator bearings |
| -New strainer and gasket | -Change oil filter |
| -Replace filter (on air handler) | - Flush and test low water cutoff |
| -Water gauge glass and washers (on steam systems) | |

Repair or replacement of covered parts includes:

- | | |
|---------------------------------|-----------------------------|
| -Oil burner motor (up to ¼ HP) | -Ignition transformer |
| -Gaskets | -Primary control |
| -Fuel pump and strainer | -Air filters |
| (excluding 2 stage) | -Nozzle strainer |
| -T87F thermostat | -Blower motor, up to 1/3 HP |
| -R845 circulator relay | (hydro blower NOT included |
| -Pump coupling | unless specified) |
| -Aquastats (except R8182 H,A,D) | -Electrodes and assembly |
| -Circulator relay (single zone) | -Blower V belt and pulley |
| -B&G model 100 and Taco model | -Ignition wiring |
| 110 circulator motors, Taco 007 | -Nozzle line |
| -Pressuretrol | -Emergency switch |
| -Fan and limit control | -Cad cell eye |
| -Retention head | -Stack relay |
| -Delayed oil valve | -Oil filter assembly |
| - _____ | - _____ |

-This service agreement provides for the repair or replacement and labor of any or all parts listed above. Excluded from this plan are the repair or replacement of any device that water passes through, including piping, cartridge circulators, zone valves, radiation valves, domestic hot water connections, hot air dampers and controls, power vents on exhaust pipe, combustion air units. The low water cutoff should be flushed periodically and we assume no responsibility for its operation. This will be done during the annual service if required.

PLEASE NOTE: This plan covers ONLY parts listed unless otherwise specified in writing. All other parts will be repaired or replaced on a time and material basis. The Taco 007 circulator is ONLY covered as a part and all labor for its replacement will be billed at current rate.

BEFORE CALLING FOR SERVICE PLEASE PERFORM THESE IMPORTANT CHECKS

- | | |
|--|-------------------------------------|
| -Make sure the thermostat is set above the room temperature by at least 6 degrees. | |
| -Is the emergency switch in the "on" position? | -Check the breaker or fuse panel |
| -Is there oil in the tank? | -Check water level in steam systems |
| -Press the restart button ONCE only | add if required |

FAILURE TO PERFORM CHECKS MAY RESULT IN ADDITIONAL CHARGES

- The **R.T. LAYTON CO., LTD.** will not be liable for damages resulting from heat failure in vacant or unoccupied buildings; whether it is burner failure or lack of fuel, as a vacant property should be checked daily by owner or owner's agent
- Before a service agreement is issued your heating system will be inspected and approved by our technician. The **R.T. LAYTON CO., LTD.** reserves the right to reject this agreement upon inspection of the heating system up to 30 days from invoice date.
- Coverage is for residential heating units unless otherwise specified in writing.
- All replacement parts are subject to availability.
- This agreement is effective for one (1) year from invoice date and will renew annually, subject to **R.T. LAYTON CO., LTD's** right to modify the plan, price and/or terms effective on the anniversary date.
- This agreement supersedes and cancels all prior agreements between the parties regarding burner service.
- The paid invoice constitutes a final agreement between both parties.
- Any service work required after 5:00p.m. weekdays or at anytime on holidays and weekends must be the result of a complete failure of the heating system covered by this contract. Other than complete failures all repairs will be subject to the standard overtime charges in effect at that time.
- Service work not covered by this contract will be billed at time and materials at the current hourly rate (available by calling the office).
- Routine service work will be performed during normal business hours, Monday through Friday, 7:30a.m. to 5:00p.m.
- All fuel must be purchased from **R.T. LAYTON CO., LTD.** on our automatic delivery schedule and paid for under the agreed upon credit terms.
- **R.T. LAYTON CO., LTD** service liability is limited to a reasonable value of service and parts offered in each contract NOT to exceed \$1,000.00.
- **R.T. LAYTON CO., LTD.** makes no warranties expressed or implied, including but not limited to any warranty of merchant ability of fitness for a particular purpose except as expressly set forth herein. No warranty is made as to the ability of the system to supply heat and/or hot water required by the customer.
- This agreement does **NOT** include:
 - Parts and labor required as a result of abnormal conditions such as water damage, fire, flood, freezing, war, terrorism, hurricane, or other such acts of God, power failure, fuel run-outs when account is in arrears
 - failure to check water level cutoff, damage or loss resulting from delays or failure to render service for reasons beyond our control.
 - Customer negligence.
 - Oil tanks containing water, sludge or contaminants.
 - Heating units that have had excessive previous service.

-This agreement may be terminated at any time by either party. Credit will be given at a pro-rated value taking into consideration parts and labor up to point of termination and the length of time the contract has been in force.

Cost of annual service contract is NOT negotiable, separate from all other credit plans and must be paid for in full

Number of heating appliances to be covered under this contract _____

Cost of each unit is \$296.19 + tax (**\$315.00**) for a total due of _____

Stand alone hot water heater cost is \$259.43 +tax (**\$275.00**) _____

Richard T. Layton Co., Ltd.
Representative

Date

Account
Representative

Date